



LIST OF SUB-PROCESSORS

Sub-processors utilized by VelocityEHS and associated solutions are identified below. The location of the server(s) is solution dependent and may vary depending on the Customer Order Form or SOW.

This list of subprocessors was last updated on March 5, 2025.

1) Name: **AWS**

Description of processing: Cloud Hosting of solution data.

Applicable Solution(s): All solutions

Location of Servers: U.S., E.U., or Australia

2) Name: **Microsoft**

Description of processing: Internal authentication protocols.

Applicable Solution(s): All solutions

Location of Servers: U.S.

3) Name: **Cloudflare**

Description of processing: Firewall WAF provision.

Applicable Solution(s): All solutions.

Location of Servers: U.S.

4) Name: **Salesforce**

Description of processing: Form hosting to allow Customers to raise requests with the VelocityEHS Customer Support Team.

Applicable Solution(s): All solutions

Location of Servers: U.S.

5) Name: **Innovative Solutions**

Description of processing: AWS integration partner.

Applicable Solution(s): All solutions.

Location of Servers: U.S.



6) Name Hubspot

Description of processing: Form hosting to allow Customers to raise requests with the VelocityEHS Customer Support Team.

Applicable Solution(s): Control of Work

Location of Servers: E.U.

7) Name: Atlassian

Description of processing: Internal R&D, knowledge base, and notifications.

Applicable Solution(s): All solutions

Location of Servers: U.S. or Canada

8) Name: Pendo

Description of processing: Analytics.

Applicable Solution(s): Accelerate, Chemical Management, Control of Work, Emergency Response Services, Ergonomics, ESG, Industrial Hygiene, Operational Risk, and Training & Learning

Location of Servers: U.S.

9) Name: Gainsight

Description of processing: Analytics

Applicable Solution(s): All solutions

Location of Servers: U.S.

10) Name: Logz.io

Description of processing: Logs exceptions

Applicable Solution(s): All solutions

Location of Servers: U.S.



11) Name: Mulesoft

Description of processing: Integration platform that allows VelocityEHS to connect with third-party services.

Applicable Solution(s): All solutions

Location of Servers: U.S. or E.U.

12) Name: Snowflake

Description of processing: Data storage and aggregation.

Applicable Solution(s): All solutions

Location of Servers: U.S. or E.U.

13) Name: Sendgrid

Description of processing: Notifications

Applicable Solution(s): Emergency Response Services and Training & Learning

Location of Servers: U.S.

14) Name: AuthO

Description of processing: Logs

Applicable Solution(s): Operational Risk and Contractor Safety

Location of Servers: U.S. or Australia

15) Name: Tollfreeforwarding

Description of processing: Call routing

Applicable Solution(s): Emergency Response Services

Location of Servers: U.S.

16) Name: Certified Languages

Description of processing: Translations

Applicable Solution(s): Emergency Response Services

Location of Servers: U.S.



17) Name: RingCentral

Description of processing: Calls & Recordings
Applicable Solution(s): Emergency Response Services
Location of Servers: U.S.

18) Name: files.com

Description of processing: Third-party integrations tool; exchange to enable customers to share data from Customer enterprise system or third party platform into VelocityEHS' platform.
Applicable Solution(s): Accelerate & EHS
Location of Servers: U.S. or E.U.

19) Name: Lyrical Security

Description of processing: Security monitoring
Applicable Solution(s): All solutions
Location of Servers: U.S., E.U., or Canada

20) Name: Tenable

Description of processing: Security vulnerability assessments.
Applicable Solution(s): All solutions
Location of Servers: U.S., E.U., or Canada

21) Name: Elastic

Description of processing: Log management and SCIM.
Applicable Solution(s): All solutions
Location of Servers: U.S., E.U., or Canada